

Fees and Surcharges

Effective Monday 3 July 2023

The following fees and surcharges will apply unless otherwise negotiated.
The schedule of fees and surcharges listing is accurate at the time of publication however may change without notice.

Priority Service

Fees and Surcharges	Description	Current Fee
Attachment Fee	To cover administration labour costs to attach finance or POD consignment notes to a posted invoice.	\$44.10 per invoice
Business to Consumer (B2C) Carding Fee	Charged for any consumer delivery that requires a signature and is unable to be delivered. The parcel will be redirected to a Team Global Express Collection Point and the customer will be notified how to collect their parcel via SMS.	\$8.55 per consignment
Book In Fee	To deliver goods to a location where we are required to book a date and timeslot for delivery or where the receiver has limited hours for delivery.	\$41.80 per consignment
Cancelled – Connote Fee	An administrative charge where a consignment is manifested and posted electronically to Team Global Express but where no freight is presented.	\$2.90 per consignment
Failed Security Screening Fee	When an item has been screened due to aviation security requirements and fails due to detection of non-compliant contents, the Failed Security Screening Fee will apply. This fee includes return of the item to the customer.	\$27.50 per item
Fuel Surcharge	Variable fuel surcharge subject to change.	**Subject to change**
Futile Pickup Fee	Charged when a pickup is not ready, or the sender is unavailable.	\$17.80 per pickup
Incompatible Label Fee	If your barcode/label is not suitable for Team Global Express's automated sortation system, you will be notified. If this situation is not rectified within 48 hours, freight will be manually processed.	\$5.70 per item
Late File Fee	Electronic data files must be transmitted to Team Global Express prior to, or at the time of, freight collection. Late file fee applies to files received after freight has been collected.	\$17.80 per file
Limited Trading Day	Surcharge is applied for pick-ups and deliveries on Christmas Day and Good Friday.	\$884.05 per consignment
Manual Consignment Fee	Charged when a customer chooses to use a paper consignment note rather than creating a shipment electronically.	\$22.90 per consignment
Manual Handling Fee	<p>To cover additional labour costs in processing and handling items of freight that cannot be sorted using our automated sortation equipment, a manual handling fee will be charged, primarily based on:</p> <ul style="list-style-type: none"> weight or dimensions exceeding 30kg, 1.2m length, 0.8m width, 0.6m height; or inappropriate packaging (e.g. loose strapping or tape which can be caught in equipment); or unstable freight (e.g. cylinders). <p>The list above is not exhaustive, and when determining how freight should be handled Team Global Express considers a range of issues, with safety being paramount.</p> <p>Please note that the longest dimension should be entered as the length of the item. Manual Handling Fee surcharges apply to all consigned products & services.</p>	\$13.75 per item

Manual Handling Fee - Oversize	<p>To cover additional labour costs in processing and handling items of freight that cannot be sorted using our automated sortation equipment or requires two or more people to manually handle the item, an oversize manual handling fee will be charged, primarily based on:</p> <ul style="list-style-type: none">· weight or dimensions exceeding 35kg, over 1.8m in length, width or height, exceeding 0.7m³ in cubic volume; or· inappropriate packaging (e.g. loose strapping or tape which can be caught in equipment); or· unstable freight where two or more people are needed to safely handle the item <p>The list above is not exhaustive, and when determining how freight should be handled Team Global Express considers a range of issues, with safety being paramount.</p> <p>Please note that the longest dimension should be entered as the length of the item. If any dimension exceeds 1.8m, this fee will be charged.</p> <p>Manual Handling Fee – Oversize surcharges apply to all consigned products & services.</p>	\$57.25 per item
-----------------------------------	--	------------------

Fees and Surcharges	Description	Current Fee
Misuse of Products	If connote is attached to an incorrect size satchel, carton or other item, additional charges for prepaid products will apply.	Cost for additional kilos
Pallet Storage Fee	Where a customer has requested Team Global Express to store freight pre-delivery or freight has been rejected by the receiver and must be stored by Team Global Express, a daily storage fee (including weekends) will apply.	\$22.90 per pallet, per day
Re-Delivery	For re-delivery of consignments where a delivery has been attempted and could not be completed due to the receiver being unavailable, incorrect / insufficient consignment details or refusal by the receiver. This fee applies to every delivery attempt to the same address. If a new address is required, a new consignment note is required. This fee does not apply to customers who pick up from Team Global Express Collection Points.	\$27.50 per consignment
Regional Area Surcharge	A surcharge is applied to a consignment when the location of a collection or delivery is a regional, remote or off-shore location where Team Global Express incurs additional costs to service. Regional area surcharges apply to all consigned products & services. <u>RAS Suburb Listing Priority Service</u>	\$29.75 Tier 1 \$58.95 Tier 2 \$88.70 Tier 3
Repacking Fee	To cover the cost of labour required to repack freight if package is unsafe or is inappropriately packaged to travel within the Team Global Express network.	\$17.15 per item
Sameday - Afterhours	In the event that a delivery or pick up is required before or afterhours (6pm to 7am) a fee will be applied at the time of booking	\$267.50 per consignment
Security Surcharge	The Security Surcharge is applicable to all items travelling intra and interstate on Priority services and will be charged as a percentage (%) of freight cost per consignment.	5.70% of freight cost per consignment
Tail Lift Requirement	When a consignment involving the collection or delivery of pallets or other heavy consignments requires the use of a tail lift or tilt tray truck.	\$83.00 per delivery (regardless of number of consignments) to the same address
Time Sensitive Freight (TSF)	Zone 1 surcharge applies to deliveries within 25km of a Team Global Express Service Centre. Zone 2 surcharge applies between 25km & 50km of a Team Global Express Service Centre. Conditions apply.	\$95.55 Zone 1 per consignment \$192.80 Zone 2 per consignment
Team Global Express's Extra Service (TES)	For \$500 coverage. Thereafter the charge is 2% of the coverage up to a maximum coverage of \$5,000 per consignment.	\$7.45 per consignment
WA - Onforwarding Surcharge	A fee applies when a manual consignment is raised on behalf of customers sending freight shipments to mine sites within Western Australia.	\$24.10 per consignment

Standard Road Parcels Service

Fees and Surcharges	Description	Current Fee
Attachment Fee	To cover administration labour costs to attach finance or POD consignment notes to a posted invoice.	\$44.10 per invoice
Book In Fee	To deliver goods to a location where we are required to book a date and timeslot for delivery or where the receiver has limited hours for delivery.	\$41.80 per consignment
Cancelled – Connote Fee	An administrative charge where a consignment is manifested and posted electronically to Team Global Express but where no freight is presented.	\$2.90 per consignment
Dangerous Goods (DG)	For the additional labour, facility and legislative compliance costs involved with processing and moving goods classed as 'Dangerous' under the Australian Dangerous Code.	\$57.25 per consignment
Failed Security Screening Fee	The Failed Security Screening Fee is applicable to items travelling intra and interstate via Standard Road Parcels Priority services . When an item has been screened due to aviation security requirements and fails due to detection of non-compliant contents, the Failed Security Screening Fee will apply. This fee includes return of the item to the customer.	\$27.50 per item
Incompatible Label Fee	If your barcode/label is not suitable for Team Global Express's automated sortation system, you will be notified. If this situation is not rectified within 48 hours, freight will be manually processed and this fee will be applicable per item.	\$5.70 per item
Fuel Surcharge	Variable fuel surcharge subject to change.	Reviewed monthly
Futile Pickup Fee	Charged when a pickup is not ready, or the sender is unavailable	\$16.60 per pickup
Late File Fee	Electronic data files must be transmitted to Team Global Express prior to, or at the time of, freight collection. Late file fee applies to files received after freight has been collected.	\$17.80 per file
Limited Trading Day	Surcharge is applied for pick-ups and deliveries on Christmas Day and Good Friday.	\$884.05 per consignment
Manual Consignment Fee	Charged when a customer chooses to use a paper consignment note rather than creating a shipment on MyToll.	\$22.90 per consignment
Manual Handling Fee	To cover additional labour costs in processing and handling items of freight that cannot be sorted using our automated sortation equipment, a manual handling fee will be charged, primarily based on: <ul style="list-style-type: none"> weight or dimensions exceeding 30kg, 1.2m length, 0.8m width, 0.6m height; or inappropriate packaging (e.g. loose strapping or tape which can be caught in equipment); or unstable freight (e.g. cylinders). The list above is not exhaustive, and when determining how freight should be handled Team Global Express considers a range of issues, with safety being paramount. Please note that the longest dimension should be entered as the length of the item. Manual Handling Fee surcharges apply to all consigned products & services.	\$13.75 per item
Manual Handling Fee - Oversize	To cover additional labour costs in processing and handling items of freight that cannot be sorted using our automated sortation equipment or requires two or more people to manually handle the item, an oversize manual handling fee will be charged, primarily based on: <ul style="list-style-type: none"> weight or dimensions exceeding 35kg, over 1.8m in length, width or height, exceeding 0.7m³ in cubic volume; or inappropriate packaging (e.g. loose strapping or tape which can be caught in equipment); or unstable freight where two or more people are needed to safely handle the item The list above is not exhaustive, and when determining how freight should be handled Team Global Express considers a range of issues, with safety being paramount. Please note that the longest dimension should be entered as the length of the item. If any dimension exceeds 1.8m, this fee will be charged. Manual Handling Fee – Oversize surcharges apply to all consigned products & services.	\$57.25 per item
Misuse of Products	If consignment note is attached to an incorrect size satchel, carton or other item, additional charges for prepaid products will apply.	Cost for additional kilos

Fees and Surcharges	Description	Current Fee
Pallet Storage Fee	Where a customer has requested Team Global Express to store freight pre-delivery or freight has been rejected by the receiver and must be stored by Team Global Express, a daily storage fee (including weekends) will apply.	\$22.90 per pallet/skid, per day
Receiver or Third Party Fee	Fee charged when a consignment note is charged to the receiving party or a third party.	\$16.05 per consignment
Re-Delivery	For re-delivery of consignments where a delivery has been attempted and could not be completed due to the receiver being unavailable, incorrect / insufficient consignment details or refusal by the receiver. This fee applies to every delivery attempt to the same address. If a new address is required, a new consignment note is required. This fee does not apply to customers who pick up from Team Global Express Collection Points.	\$27.50 per consignment
Regional Area Surcharge	A surcharge is applied to all consignments when the location of a collection or delivery is a regional, remote or off-shore location where Team Global Express incurs additional costs to service. Regional area surcharges apply to all consigned products & services. <u>RAS Suburb Listing Standard Service</u>	\$71.60 *Remote Locations - per consignment
		\$140.15 *Nullarbor Plains Surcharge - per consignment
		\$10.90 *Onforwarding Zone 1 - per consignment
		\$28.05 *Onforwarding Zone 2 - per consignment
		\$4.40 *Offshore Surcharge - per kilo (in addition to Regional Area Surcharge)
		* Postcodes Classed as International – POA
		* Postcodes Classed as Mining Zones- POA
Repacking Fee	To cover the cost of labour required to repack freight if package is unsafe or is inappropriately packaged to travel within the Team Global Express network.	\$17.15 per item
Saturday Consignment Surcharge	Request for service outside of standard operating hours: Monday - Friday 9am - 5pm	\$370.20 per consignment
Security Surcharge	The Security Surcharge is applicable to all items travelling intra and interstate on all Standard Road Parcels Priority services and will be charged as a percentage (%) of freight cost per consignment.	5.70% of freight cost per consignment
Sunday and Public Holidays Surcharge	Request for service outside of standard operating hours: Monday - Friday 9am - 5pm	\$432.00 Sunday surcharge - per consignment
		\$468.65 Public Holiday surcharge - per consignment
Tail Lift Requirement	When a consignment involving the collection or delivery of pallets or other heavy consignments requires the use of a tail lift or tilt tray truck.	\$83.00 per delivery (regardless of number of consignments) to the same address
Team Global Express's Extra Service (TES)	For \$500 coverage. Thereafter the charge is 2% of the coverage up to a maximum coverage of \$5,000 per consignment.	\$7.45 per consignment
WA - Onforwarding Surcharge	An administrative fee applies when a manual consignment is raised on behalf of customers sending freight shipments to mine sites within Western Australia.	\$24.10 per consignment
Weekday Surcharge	Request for service outside of standard operating hours: Monday - Friday 9am - 5pm	\$308.45 per consignment

Standard Bulk Freight Services

Fees and Surcharges	Description	Current Fee
Account Service Fee	Charged to all invoice / statements.	\$32.05 per invoice
Account Transfer Fee	Applicable to all transfer of freight charges contrary to the original instructions of the sender.	\$32.05 per consignment
Cancelled – Connote Fee	An administrative charge where a consignment is manifested and posted electronically to Team Global Express but where no freight is presented.	\$2.90 per consignment
Citylink Surcharge	Where a consignment travels ex Melbourne and/or into Melbourne. For the additional costs incurred as a result of Transurban increasing Citylink charges on yet to be finalised road widening projects.	0.43% of freight cost per consignment
Dangerous Goods (DG)	For the additional labour, facility and legislative compliance costs involved with processing and moving goods classed as 'Dangerous' under the Australian Dangerous Code.	\$152.20 per consignment
Demurrage	<p>Charged when pickups or deliveries exceed the allowable waiting period. Charges will be calculated in 15 minute increments and charged per connote, as follows:</p> <p>Non bulk items</p> <ul style="list-style-type: none"> Up to 100kg (30 mins waiting period) Up to 1000kg (30 mins waiting period) Up to 5 tonne (30 mins waiting period) Up to 10 tonne (45 mins waiting period) <p>Bulk items</p> <ul style="list-style-type: none"> 10 tonne to 20 tonne (60 mins waiting period) Greater than 20 tonne (120 mins waiting period) 	<p>\$6.40 per 15min</p> <p>\$94.70 per 15min</p> <p>\$15.50 per 15min</p> <p>\$18.20 per 15min</p> <p>\$24.60 per 15min</p> <p>\$31.05 per 15min</p>
Ex WA Pickup Charge	<p>Applicable to all consignments that are collected in WA and either sent to WA or NT locations. Not applicable to items collected in WA and sent to other states and territories.</p> <p>This fee is charged as a flat rate plus a kg rate.</p>	<p>\$51.50 consignment fee</p> <p>\$0.092 1kg to 1000kg</p> <p>\$0.087 1001 kg to 3000kg</p> <p>\$0.068 3001 kg to 8000kg</p> <p>\$0.040 8001 kg to 99999kg</p>
Fuel Surcharge	Variable fuel surcharge subject to change.	Reviewed Monthly
Futile Pickup Fee	Charged when a pickup is not ready, or the sender is unavailable	\$88.70 per pickup
Hand Unload Fee	<p>Manual load/unload charges will apply, for consignments where the driver is required to:</p> <ul style="list-style-type: none"> Deliver freight (pallets or loose cartons) beyond 3m from truck (using pallet jack, trolley or by hand) Break down pallets and/or removal of pallet with rubbish from customer's site Physically remove items from pallet (or vehicle) Deliver to residential, office buildings and retail stores addresses will incur a charge Deliver to site where the customer has no forklift and requires freight to be unloaded Leave freight at site, where Customer is not available to receive. Handle long lengths or oversized items 	\$63.50 per pallet or large/oversized loose item
Manual Consignment	Charged when a customer chooses to use a paper consignment note rather than creating a shipment on MyToll.	\$24.60 per consignment
Manual Freight Label	Charged when a customer prints consignment labels that are unable to be read by Team Global Express's scanners.	\$12.05 per label
Non-Standard Items	Freight shipped that is of irregular size, ie. cardboard shippers, workbenches, furniture, etc. will be measured to a minimum height of 2.88 metres x length x width.	POA
Over Length Surcharge	<p>Any consignment where the length of the consignment exceeds the following dimensions will have the relevant amounts added to the freight charge;</p> <ul style="list-style-type: none"> up to 3.69m Between 3.70m – 5.99m Between 6.0m – 7.29m 7.3m and over 	<p>Nil</p> <p>\$139.65 per consignment</p> <p>\$203.15 per consignment</p> <p>\$759.85 per consignment</p>
Re-consignment Fee	When requested to on-forward freight via another transport company. Charged to the sender.	\$49.20 per consignment

Fees and Surcharges	Description	Current Fee
Re-Delivery	For re-delivery of consignments where a delivery has been attempted and could not be completed due to the receiver being unavailable, incorrect / insufficient consignment details or refusal by the receiver. This fee includes one more delivery attempt to the same address. If a new address is required, a new consignment note is required.	\$88.70 (includes up to 2 pallets)
		\$44.35 per additional pallet thereafter.
		Bulk loads (anything over 4-6 pallets) are quoted as per vehicle size from each depot.
Repack or Repalletise Fee	To cover the cost of labour required to repack freight if package is unsafe or is inappropriately packaged to travel within the Team Global Express network.	\$46.35 per item
Tail Lift Requirement	When a consignment involving pallets or other heavy consignments requires the use of a tail lift or tilt tray truck.	\$89.30 (includes up to 2 pallets) \$44.60 per additional pallet thereafter
Time Sensitive Freight/ Special Arrangements	To cover the additional costs incurred for sending freight outside of our standard operating hours of 9am – 5pm, Monday to Friday.	POA
Time Slot/Delivery Restriction Fee	<p>To cover the cost of delivering goods to a location where Team Global Express is required to:</p> <ul style="list-style-type: none"> · Book a date/timeslot for delivery · Deliver at or before 2:30pm <p>This fee will also be charged under the below conditions;</p> <ul style="list-style-type: none"> · If the receiver is closed on selected weekdays · If the receiver provides a delivery window · If the receiver requires arrangements for delivery time (a notification phone call prior to delivery is provided without charge) 	\$40.05 per consignment
Team Global Express's Extra Service (TES)	For \$500 coverage. Thereafter the charge is 2% of the coverage up to a maximum coverage of \$5,000 per consignment.	\$8.05 per consignment
Un-crated Machinery	Un-crated machinery or items of a similar nature will be measured to a minimum height of 2.88 metres x length x width.	POA

Global Service

Fees and Surcharges	Description	Current Fee
Advance of Funds Fee	Applies where Team Global Express disburses government charges, duties, quarantine and inspection fees and taxes on a customer's behalf to expedite customs clearance. Advance of Funds fees are charged to your account (duty + taxes)	\$12.05 minimum or 5% whichever is greater
Attachment Fee	To cover administration labour costs to attach finance or POD consignment notes to a posted invoice.	\$44.10 per invoice
Book In Fee	To deliver goods to a location where we are required to book a date and timeslot for delivery or where the receiver has limited hours for delivery.	\$41.80 per consignment
Cancelled – Connote Fee	An administrative charge where a consignment is manifested and posted electronically to Team Global Express but where no freight is presented	\$2.90 per consignment
Customs Clearance Admin	Applied in selected countries including Australia when importing goods requiring customs quarantine inspection.	\$64.20
Domestic Security Surcharge	Charged as a percentage (%) of freight cost per consignment.	1.50% per consignment
Export Security Surcharge		3.09% per consignment
Import Security Surcharge	**only applicable when an 'already screened at origin' declaration has not been received. Charged as a percentage (%) of freight cost per consignment	1.50% per consignment
Export Customs Entry (EDN or ECN)	Customs clearance for all consignments valued at AUD \$2000 and over.	\$17.75 per consignment
	All commercial exports to New Zealand valued at NZ\$400 and over (inclusive of transport costs) will incur a customs import transaction fee.	\$25.20 NZD including GST
Failed Security Screening Fee	When an item has been screened due to aviation security requirements and fails due to detection of non-compliant contents, the Failed Security Screening Fee will apply. This fee includes return of the item to the customer.	\$27.45 per item
Fuel Surcharge	Variable fuel surcharge subject to change.	**Subject to Change**
Futile Pickup Fee	Charged when a pickup is not ready, or the sender is unavailable.	\$16.60 per pickup
Incompatible Label Fee	If your barcode/label is not suitable for Team Global Express's automated sortation system, you will be notified. If this situation is not rectified within 48 hours, freight will be manually processed and this fee will be applicable per item.	\$5.70 per item
Late File Fee	Electronic data files must be transmitted to Team Global Express prior to, or at the time of, freight collection. Late file fee applies to files received after freight has been collected.	\$17.80 per file
Limited Trading Day	Surcharge is applied for pick-ups and deliveries on Christmas Day and Good Friday.	\$884.05 per consignment
Manual Consignment Fee	Charged when a customer chooses to use a paper consignment note rather than creating a shipment electronically.	\$22.90 per consignment
Manual Handling Fee	<p>To cover additional labour costs in processing and handling items of freight that cannot be sorted using our automated sortation equipment, a manual handling fee will be charged, primarily based on:</p> <ul style="list-style-type: none"> weight or dimensions exceeding 30kg, 1.2m length, 0.8m width, 0.6m height; or inappropriate packaging (e.g. loose strapping or tape which can be caught in equipment); or unstable freight (e.g. cylinders). <p>The list above is not exhaustive, and when determining how freight should be handled Team Global Express considers a range of issues, with safety being paramount.</p> <p>Please note that the longest dimension should be entered as the length of the item. Manual Handling Fee surcharges apply to all consigned products & services.</p>	\$13.75 per item

Fees and Surcharges	Description	Current Fee
Manual Handling Fee - Oversize	<p>To cover additional labour costs in processing and handling items of freight that cannot be sorted using our automated sortation equipment or requires two or more people to manually handle the item, an oversize manual handling fee will be charged, primarily based on:</p> <ul style="list-style-type: none"> weight or dimensions exceeding 35kg, over 1.8m in length, width or height, exceeding 0.7m³ in cubic volume; or inappropriate packaging (e.g. loose strapping or tape which can be caught in equipment); or unstable freight where two or more people are needed to safely handle the item <p>The list above is not exhaustive, and when determining how freight should be handled Team Global Express considers a range of issues, with safety being paramount.</p> <p>Please note that the longest dimension should be entered as the length of the item. If any dimension exceeds 1.8m, this fee will be charged.</p> <p>Manual Handling Fee – Oversize surcharges apply to all consigned products & services.</p>	\$57.25 per item
Manual Invoice Fee	To cover the cost of administration when an invoice is required by a client and requires manual intervention by Team Global Express prior to being sent.	\$44.10 per invoice
Pallet Storage Fee	Where a customer has requested Team Global Express to store freight pre-delivery or freight has been rejected by the receiver and must be stored by Team Global Express, a daily storage fee (including weekends) will apply.	\$22.90 per pallet, per day
Paper Invoice Fee	Fee charged per paper invoice issued. No fee is applicable for emailed invoices.	\$4.60 per invoice
Quarantine - Inspection	Applied in selected countries including Australia when importing goods requiring customs quarantine inspection.	\$115.55
Quarantine - Entry	Applied in selected countries including Australia when reporting importing goods requiring customs quarantine entries.	\$85.30
Re-Delivery	<p>For re-delivery of consignments where a delivery has been attempted and could not be completed due to the receiver being unavailable, incorrect / insufficient consignment details or refusal by the receiver.</p> <p>This fee applies to every delivery attempt to the same address. If a new address is required, a new consignment note is required.</p> <p>This fee does not apply to customers who pick up from Team Global Express Collection Points.</p>	\$27.45 per consignment
Regional Area Surcharge	<p>A surcharge is applied to a consignment when the location of a collection or delivery is a regional, remote or off-shore location where Team Global Express incurs additional costs to service.</p> <p>Regional area surcharges apply to all consigned products & services.</p> <p>RAS Suburb Listing Priority Service</p>	<p>\$29.75 Tier 1 per consignment</p> <p>\$58.95 Tier 2 per consignment</p> <p>\$88.70 Tier 3 per consignment</p>
Repacking Fee	To cover the cost of labour required to repack freight if package is unsafe or is inappropriately packaged to travel within the Team Global Express network.	\$17.15 per item
Storage Fee	Applies when shipment /s are held greater than 72 hours following the notification to the designated customs broker.	\$0.30 / kg per day, min \$30.00
Tail Lift Requirement	When a consignment involving pallets or other heavy consignments requires the use of a tail lift or tilt tray truck.	\$83.00 per delivery (regardless of number of consignments) to the same address
Time Sensitive Freight	<p>Zone 1 surcharge applies to deliveries within 25km of a Team Global Express Service Centre.</p> <p>Zone 2 surcharge applies between 25km & 50km of a Team Global Express Service Centre.</p> <p>Conditions apply.</p>	<p>\$95.55 Zone 1 per consignment</p> <p>\$192.80 Zone 2 per consignment</p>
Team Global Express's Extra Service (TES)	For \$500 coverage. Thereafter the charge is 2% of the coverage up to a maximum coverage of \$5,000 per consignment.	\$7.45 per consignment
WA - Onforwarding Surcharge	A fee applies when a manual con is raised on behalf of customers sending freight shipments to mine sites within Western Australia.	\$24.00 per consignment

Courier Service

Fees and Surcharges	Description	Current Fee
Account Service Fee	Fee applied to each account to cover costs of maintaining/managing the account.	\$5.50 per account
Paper Invoice	Fee applied to a paper invoice. No fee applicable for emailed invoices.	\$3.50 per invoice
After Hours Surcharges (outside 7am-6pm)	After Hours Weekdays 6pm < 10pm	\$74.50 + Priority 1 Rate
	After Hours Weekdays Late 10pm +	\$106.50 + Priority 1 Rate
	After Hours Saturdays 7am < 6pm	\$74.50 + Priority 1 Rate
	After Hours Saturdays late 6pm+ through to Mon	\$106.50 + Priority 1 Rate
	Public Holidays	\$212.50 + Priority 1 Rate
Cancellation/Futile	Charge applied to cancellations where driver has already arrived at the pickup location.	Reviewed monthly
Loading/Unloading/ Waiting Time	5 minutes load/waiting time included on all jobs. Charged in 5 minute increments.	\$5.00 per 5 minutes
Taxi Truck Charges	Taxi Trucks from 2 tonne & above are charged in 15 min increments of the hourly rate. Minimum hours are charged depending on vehicle type.	Reviewed monthly
Team Global Express's Extra Service (TES)	Team Global Express Extra Service - Refer to Terms & Conditions of Service.	for invoices below \$125.00, or 4% of \$5.50 invoice amount if greater than \$125.00
Assist	Required if manual offload required for items >40kg or too bulky/difficult to be safely unloaded by a single person	\$42.50 /hr - (Min 30 mins)
Overnight Hold	Flat fee + Priority 1 rate (+ AH if required on a weekend)	\$42.50 - up to 2 pallets
Outer Metro/Country Rates	Rate per Km from Origin to Destination. Charge includes return to Metropolitan area. Applicable to loads <1 tonne	\$3.00 /km
Fuel Levy	Fuel Levy is a variable percentage surcharge, applied to all motorised services. Reviewed monthly in line with fluctuating fuel-gate prices	Reviewed monthly

Tasmania Service

Fees and Surcharges	Description	Current Fee
Australian Quarantine & Inspection Service (AQIS)	Quarantine checks for all freight Inbound to Tasmania - subject to change as determined by AQIS	\$40.90 per unit (includes 20', 28' and 40' FCL) or
		\$1.35 per cubic metre for LCL consignments or
		\$0.90 minimum charge per consignment
Fuel Surcharge	Variable fuel surcharge subject to change.	Reviewed monthly

31/05/2023